

Recommendation from Paull Chaffey

Included as an additional / 4th recommendation letter: An email sent by one of the customers of a former client. More recommendations, selected over the years, may also be found at <http://ejpadero.com/testimonials/>

Joyce Wilt <jwilt@on-state.com>

10/12/10

to me

Hi EJ,

Here is the letter from Paul Chaffey.

-Joyce

----- Forwarded message -----

From: <pauill@filteronly.com.au>

Date: Fri, Sep 5, 2008 at 8:56 AM

Subject: E.J. Padero

To: sales@on-state.com

Cc: support@on-state.com

Dear Sir,

I am a recent subscriber to the services of On-state which may I say is an outstanding technological example of the future that we all shall enjoy. The purpose of my email today is simply to draw your attention to what I consider an outstanding performance in your organization involving an employee, E.J Padero.

E.J was to handle my registration and to offer initial support for me to establish a trial account with On-state. During my encounter with E.J, I was impressed with many facets of his professionalism including his outstanding communication skills along with his ability to communicate in a patient and rational manner. E.J was polite, respectful and helpful, whilst also managing to effectively instruct and guide me through a very unfamiliar experience such as setting up On-state account and applying the benefits to our organization.

We own and manage a number of corporate market leaders here in Australia and I am a Director and Shareholder in these organizations whilst also being responsible for many staffing and managerial roles and I am quite happy to say that rarely do I encounter such commitment and passion in an individual such as E.J Padero. I can only say that if I had many such a person within our own organization, our success would be magnified.

I can only hope that E.J's superior effort and commitment would be recognized by his managers and peers alike and that he would be rewarded with opportunities to further his own career desires within On-state.

I would be happy to discuss this and any aspect of my comments with you should you wish to.

Kind Regards,

Paull Chaffey
Director

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